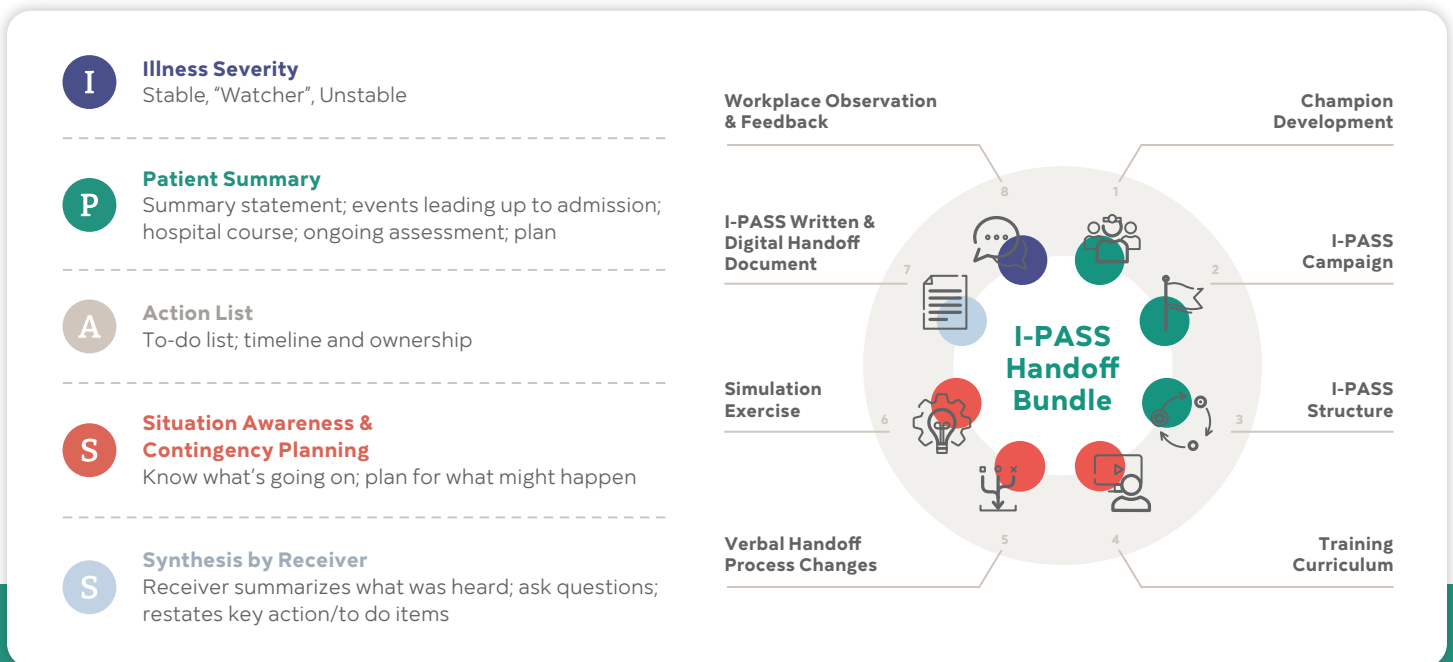


The Future of Risk Management is Structured Communication

Hospitals can no longer afford to ignore the largest crack in the system that consistently leads to medical errors: communication failures. Miscommunication is the leading cause of adverse events and malpractice. I-PASS partners with organizations across the healthcare ecosystem— from hospitals to MPL insurance companies — to deliver a blueprint for structured handoff communication that pays dividends, financially and clinically.

A proven method for seamless care transitions

Developed by clinicians, for clinicians, I-PASS has been the leading authority in structured clinical handoffs for over 15 years. I-PASS handoffs significantly improve safety and quality of care, working directly with healthcare facilities to implement handoff training across the continuum while improving care team communication and culture in the process.



Don't miss our session!

Patient Safety's Hidden Threat: Variation in Processes and Communication

October 3rd
2:30 p.m. CT



Christopher Landrigan, MD
Chief, Division of General Pediatrics
Boston Children's Hospital



Pat Folcarelli
Vice President for Patient Safety
CRICO



Robert Hanscom
Retired Vice President of Risk
Management & Analytics
COVERYS



Abraham Jacob, MD
Chief Quality Officer
M Health Fairview



Structured communications are critical for proactive risk management



49%

of medical malpractice cases include miscommunication



77%

of these cases are preventable with a handoff tool



27%

of all malpractice claim expenses could be reduced with structured communications like I-PASS

JOURNAL OF PATIENT SAFETY

crico

Data found in the study "Frequency and Nature of Communication and Handoff Failures in Medical Claims," published in The Journal of Patient Safety, which reviewed a random sample of malpractice claims from 2001 to 2011, collected in CRICO Strategies' Comparative Benchmarking System.

Industry Problem	I-PASS Solution
✗ Healthcare has too much variability	✓ Offers blueprint for structured handoff process with 85% program adherence
✗ Miscommunications lead to patient harm	✓ Reduces harm events related to handoff communication failures by 47%
✗ Malpractice claim payouts are rising	✓ Decreases malpractice claims payouts by up to \$1.4 million* for 450-bed hospital
✗ Organizational change is challenging	✓ Offers change management experts guiding your implementation and training process every step of the way
✗ Clinician burnout is steadily increasing	✓ Creates common language for clinicians and gives peace-of-mind that appropriate information will be shared and received
✗ It's difficult to know which interventions will move the needle	✓ Measurably improves safety, clinical quality, caregiver and patient experience
✗ Mega-verdict damage awards are the fastest rising cost in healthcare	✓ Structured communications can reduce these verdicts from 5% of total damages to 1%

Visit Booth #912

Stop by booth #912 to meet the I-PASS team and learn more about how the I-PASS handoff methodology improves communication and reduces medical errors.

Our proud partners



Interested in learning more? Visit our website.

<http://www.ipassinstitute.com/ASHRM>