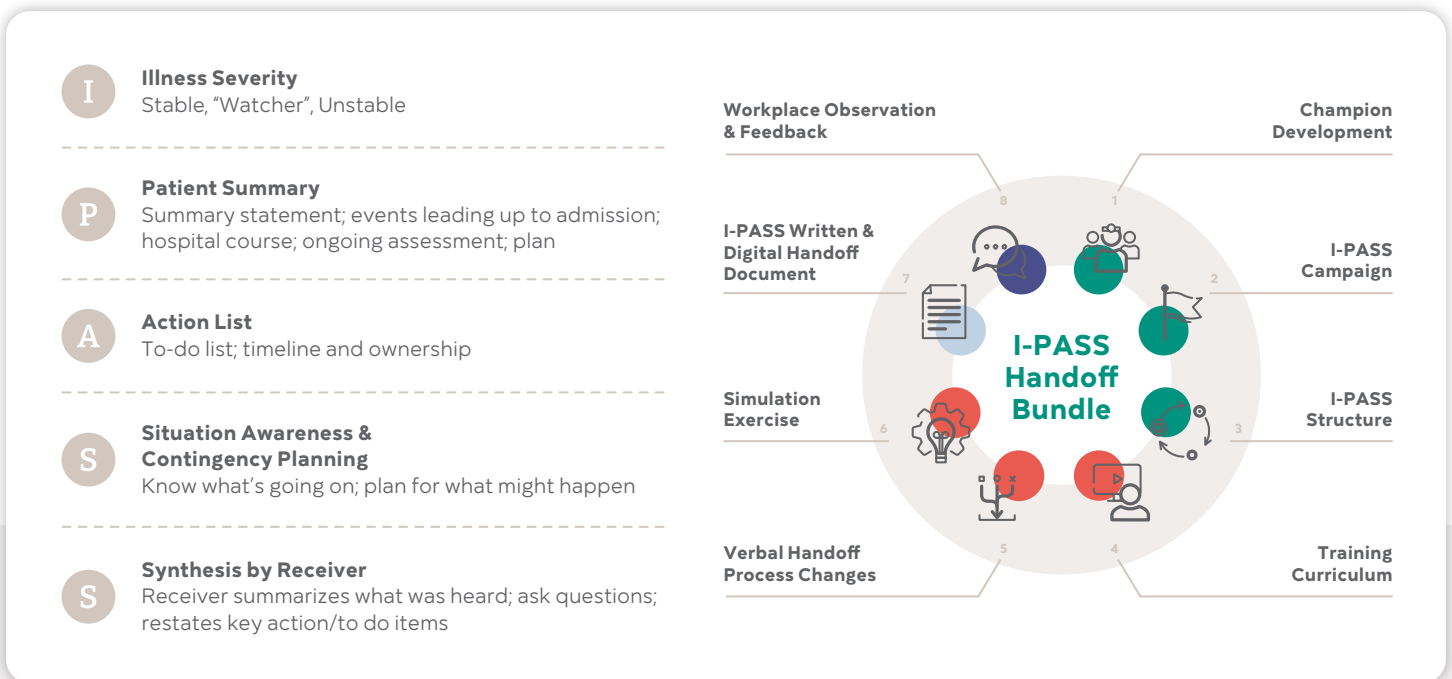


# Bend the claims curve with structured clinical handoffs

Miscommunication is the leading cause of medical errors, and malpractice cases with communication errors are twice as expensive to defend as those without. Endorsed by MedPro Group, the nation's leading malpractice carrier, I-PASS is available to deliver a solution to hospitals and health systems that will pay dividends, financially and clinically.

## A proven blueprint for seamless care transitions

Developed by clinicians, for clinicians, I-PASS has been the leading authority in structured clinical handoffs for over 15 years. I-PASS handoffs significantly improve safety and quality of care, working directly with healthcare facilities to implement handoff training across the continuum while improving care team communication and culture in the process.



### Hands-On Help

I-PASS Coaches and Program Managers guide you every step of the way



### Implementation Guide

A playbook offering key milestones for successful implementation, customizable for your institution



### EHR Integration

The eVIEW platform for written handoffs configures directly with any EHR

# Structured communications are critical for proactive risk management



**49%**

of medical malpractice cases include miscommunication



**77%**

of these cases are preventable with a handoff tool



**27%**

of all malpractice claim expenses could be reduced annually with structured communications like I-PASS

JOURNAL OF  
PATIENT SAFETY

crico

Data found in the study "Frequency and Nature of Communication and Handoff Failures in Medical Claims," published in The Journal of Patient Safety, which reviewed a random sample of malpractice claims from 2001 to 2011, collected in CRICO Strategies' Comparative Benchmarking System.

Industry Problem	I-PASS Solution
✗ Healthcare has too much variability	✓ Offers blueprint for structured handoff process with 85% program adherence
✗ Miscommunications lead to patient harm	✓ Reduces harm events related to handoff communication failures by 47%
✗ Malpractice claim payouts are rising	✓ Decreases malpractice claim expenses by up to 27% annually
✗ Organizational change is challenging	✓ Offers change management experts guiding your implementation and training process every step of the way
✗ Clinician burnout is steadily increasing	✓ Creates common language for clinicians and gives peace-of-mind that appropriate information will be shared and received
✗ It's difficult to know which interventions will move the needle at my organization	✓ Measurably improves safety, clinical quality, caregiver and patient experience
✗ Mega-verdict damage awards are the fastest rising cost in healthcare	✓ Structured communications can reduce these verdicts from 5% of total damages to 1%

## Join the movement to elevate the national standard of care

**100+**

Implemented in 100+ institutions

**76%**

76% reduction in handoff-related harms

**3M**

3M minor and major harm events prevented

### Think I-PASS might be the right fit for you?

Reach out to us at [medpro@ipassinstitute.com](mailto:medpro@ipassinstitute.com) or visit [ipassinstitute.com](http://ipassinstitute.com).

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